Lowell Thoerner

Open Source Developer, Cybersecurity B.S.

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Experience _

Ithoerner.com

Fixwise Phone & Device Repair

Owner & Operator

- Diagnosis and repair of a wide variety of electronics especially desktops, laptops, and phones.
- On-site installs of home computing & networking equipment.
- Management of all customer interactions and outreach.

CPR Cell Phone Repair

Store Manager

- Diagnosed and repaired consumer electronics, including mobile devices, desktops, laptops, and game consoles.
- Managed the purchase, pricing, and sale of refurbished devices and accessories.
- Managed inventory, purchase orders, RMAs, tickets, payments, and warranty claims.
- Developed new systems and procedures to enable accurate and consistent recording of device information, such as establishing standards for ticket note-taking and part ordering.
- Daily work typically included repairing 5-7 phones, along with a game console or a laptop, and recording diagnostic and ticket information for an additional 5-10 devices.

Whatcom Community College

Resident Advisor

- Enforced college and dormitory security policy, including upholding visitor/guest policy and managing physical (key & keycard) access control.
- Ensured that security incidents were properly recorded and reported to Residence Life or Security staff as needed.
- Worked with residents and student conduct team to resolve interpersonal disputes & conduct violations.

Best Buy

Sales Advisor

Bellingham, WA - Provided individualized customer support and product recommendations for customers based on their situations, in domains including computer hardware and wireless networking.

Education

Western Washington University

Cybersecurity, Bachelor of Science (GPA: 3.8)

- WWU Cybersecurity Club member (Feb 2022 Present).
- Awarded Best Presenter for a presentation on the Rush shell project (2023).
- Courses included Secure Software Development, OS Architecture, Pentesting, and Relational Database Security.

Whatcom Community College

Cybersecurity, Associate of Applied Science (GPA: 3.7; Graduated with Honors)

- Placement on Dean's List for exemplary performance for four consecutive academic quarters.
- Courses included Operating System Management, Security Principles & Fundamentals, Industrial Control System Security, Cisco Networking, and Network Security.

Projects

Ratatui (Collaborative)

- github.com/ratatui-org/ratatui - Terminal User Interface (TUI) framework for immediate & stateful widget management, rendering, and I/O. code.lthoerner.com/rush Rush (Collaborative)
- User-focused shell for intuitive and powerful CLI navigation, with plugin system for modularity and extensibility.

SMIS (Personal)

- Suite of assembly tools for a custom instruction set, including an assembler, disassembler, and CPU emulator.

Homelab (Personal)

Software development on Proxmox virtual environments, Tailscale tunneling, local DNS & network-layer adblocking, bulk storage and automated backup management with TrueNAS, and media server hosting with Plex.

Skills Summary

Top technologies: Rust, C, Bash, C#, Java, Git/GitHub, Proxmox, Linux

Other technologies: Python, PowerShell, Hugo, MySQL, SQLite, data structures

Top domains: secure software development, project management, technical writing, documentation, communication

Aug 2022 - Oct 2023

Sep 2021 - Jul 2022

Bellingham, WA

Dec 2024

Bellingham, WA

Feb 2024 - Present

Bellingham, WA

May 2022 - Feb 2024

Bellingham, WA

Jun 2022

Bellingham, WA

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